Supervised Visitation Program

Over 10 years of providing professional parent and child visitation and exchange services in a neutral, safe and friendly environment

Locations in:
- Lancaster
- Montclair
- Montebello
- Northridge
- Pasadena
- West Covina

626 543 1098

Supervised Visitation Features

- Safe visitation locations
  (some with outdoor space)
- Trained multilingual monitors
- Convenient appointment times
- Visitation reports completed immediately following visit
- Progress Letters
- Games, toys, books, DVDs, snacks and activities
- Neutral exchanges

Bienvenidos is a compassionate community of care dedicated to healing children and their families.

Bienvenidos Supervised Visitation Program
421 South Glendora Avenue, Suite 102
West Covina CA 91790
626 543 1098

Bienvenidos
Healing Children and Their Families
All children are entitled to healthy relationships with their parents, and Bienvenidos is committed to providing quality Supervised Visitation Services and Neutral Exchanges to families in need. Our Supervised Visitation Program assures that children have safe contact with an absent parent without being put in the middle of their parents’ conflicts or having their wellbeing jeopardized.

Supervised Visitation ensures a non-custodial parent will be able to continue having contact with their child. Trained Supervised Visitation Monitors are present throughout the visit. When needed, the monitor will initiate child and parent interaction, or if the interaction puts the child at risk of emotional or physical harm, they will terminate the visit. The monitors also serve as the eyes and ears of the courts, giving insight to the interaction, development and behavior of the parent-child contact.

Bienvenidos staff are trained to ensure that contact and exchanges proceed as agreed and in accordance with a relevant court order when one exists.

Locations and Hours

**Lancaster**
Opening
December 2009

**Montclair**
9828 Central Avenue
Montclair, CA 91763
Saturday 9 am to 4 pm

**Montebello**
110 South Garfield Avenue
Montebello CA 90640
Saturday 9 am to 4 pm
Sunday 9 am to 4 pm

**Northridge**
8700 Reseda Boulevard
Suites 108 + 109
Northridge CA 91324
Saturday 9 am to 4 pm
Sunday 9 am to 4 pm

**Pasadena**
255 North San Gabriel Blvd
Pasadena CA 91107
Saturday 9 am to 4 pm
Sunday 9 am to 4 pm

**West Covina**
421 South Glendora Avenue
Suite 102
West Covina CA 91790
Friday 4 pm to 8 pm
Saturday 9 am to 6:30 pm
Sunday 9 am to 6:30 pm

Fees

- **Exchange** $35
- **1 Hour of Supervised Visitation** $40 to 80*
- **Intake** $45
- **Progress Letters** $50 to $100
- **Subpoena** $200 per day/ per person**
- **Late Cancellation/No Show** $50***

* Fees are based on a parent’s income and discounts may apply when purchasing multiple visits in advance.
** $400 retainer required 3 days prior to court date.
*** Appointments must be canceled with at least 24 hours notice.

Intakes by Appointment Only
626 534 1098