We are pleased to quote you as follows:

<table>
<thead>
<tr>
<th>Line</th>
<th>Part #</th>
<th>Description</th>
<th>Quantity</th>
<th>Unit</th>
<th>Unit Price</th>
<th>Tax</th>
<th>Extension</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>TD522040</td>
<td>Avaya Hardware Contract: Nortel /Avaya: ATC ONSITE SUPPORT</td>
<td>1.00</td>
<td>EACH</td>
<td>$2,695.00</td>
<td>N</td>
<td>$2,695.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>CONTRACT (24X7X365) SERVICE, BCM CHASSIS MFG# GN4300232</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Note: This is a yearly contract for 4-Hour onsite hardware replacement, for the &quot;BCM Chassis Only&quot; phone support &amp; software updates for the BCM 400.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>M91935</td>
<td>Nortel /Avaya: FASTLANE STAND ONSITE 4HR for the BCM Expansion Cabinet Parts Replacement MFG# GN4300233</td>
<td>1.00</td>
<td>EACH</td>
<td>$875.00</td>
<td>N</td>
<td>$875.00</td>
</tr>
<tr>
<td>3</td>
<td>M92520</td>
<td>Nortel /Avaya: FASTLANE STAND ONSITE 4HR, BCM Media Bay Module &quot; Parts Replacement&quot; (DTM -T1 Module) MFG# GN4300AB7</td>
<td>1.00</td>
<td>EACH</td>
<td>$504.00</td>
<td>N</td>
<td>$504.00</td>
</tr>
<tr>
<td>4</td>
<td>M92519</td>
<td>Nortel /Avaya: FASTLANE STAND ONSITE 4HR SLAB6, Parts Replacement Media Bay Module *Digital Station Modules x2 MFG# GN4300AB6</td>
<td>2.00</td>
<td>EACH</td>
<td>$410.00</td>
<td>N</td>
<td>$820.00</td>
</tr>
<tr>
<td>5</td>
<td>NSI-SERVICE-</td>
<td>SERVICE CONTRACT: 8 hours of onsite emergency response support for BCM 400.</td>
<td>1.00</td>
<td>EACH</td>
<td>$1,000.00</td>
<td>N</td>
<td>$1,000.00</td>
</tr>
</tbody>
</table>
Customer: FIRST 5 LA  
Contact: Tu  
Phone #: (213) 482 - Fax #: (213) 482 - 5903  
Terms: NET 30 DAYS  
Ship Via: N/A  
PO #:  

---

Ship To:  
FIRST 5 LA  
Tu Phung  
750 N. Alameda Ave.  
Los Angeles, CA 90012

---

Bill To:  
FIRST 5 LA  
Tu Phung  
750 N. Alameda Ave.  
Los Angeles, CA 90012

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</tr>
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<tbody>
<tr>
<td>000</td>
<td></td>
<td>This (12) month block of time, has a 4 hour remote support commitment, and guaranteed 8 hour onsite technician response.</td>
<td></td>
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</tr>
<tr>
<td>6</td>
<td>NSI-MISC</td>
<td>Note: Start date of contract, will be 24 hours after receipt of signed quote and continue a 12-month period of time.</td>
<td>1.00</td>
<td>EACH</td>
<td></td>
<td>N</td>
<td></td>
</tr>
</tbody>
</table>

Subtotal $5,894.00  
Tax 9.75%  
Freight  
Misc. Charges  
Grand Total $5,894.00

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This quote is subject to the terms of the agreement signed by you and Net Service, Inc. (NSI). Please call your sales representative for details.

---

Signed: ___________________________  
Name: ___________________________  
Title: ___________________________  
Date: ___________________________  

Date: 3/21/12  
Time: 11:33  
Page 2/Last Page  
Printed By: David Porter